WELLS

QUALITY PROMISE

QUALITY POLICY

Wells Vehicle Electronics is committed to providing quality products that meet or exceed our customer's expectations. We foster an atmosphere of continuous improvement and mutual respect among employees, suppliers, and customers.

OBJECTIVES FOR QUALITY

- Strive to exceed the defined needs and expectations of our customers.
- Develop a documented Quality Management System to foster continuous process improvement and problem prevention.
- Define and implement Quality Management System based upon employee involvement and commitment to excellence.
- Give employees the training and support needed to provide quality products to all customers.
- Communicate our mission and quality objectives to all employees, and assign individual responsibilities.
- Use Statistical methods to monitor quality performance and assign individual responsibilities.
- Establish and maintain a working environment that supports the production and delivery of high-quality products.
- Develop and maintain a team approach that enhances competitiveness through increased quality and productivity.

SCOPE -

Wells Vehicle Electronics, L.P. - with Centerville (Support Site) and Reynosa, McAllen with Centerville and Fond du Lac (Support Sites) Design, Manufacture, Packaging and Distribution of Electronic and Electromechanical Engine Management Systems, Charging Systems, Sensors and Components.

WHAT HAPPENS IF OBJECTIVES ARE NOT MET?

- Risk of losing business. Our customers expect performance, reliability, competitive prices, on-time delivery and excellent service.
- The end users (including you) will have performance problems with their vehicle.
- If Wells' reputation becomes tarnished due to poor quality, our business will be adversely affected.

April 1, 2019

President

